

# **Cattaraugus County Sheriff's Office**

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## **PRESS RELEASE**

**FOR IMMEDIATE RELEASE**  
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### **County Emergency Notification System Adds Sign-up Capability**

The Cattaraugus County 9-1-1 Center has had the ability to automatically call large numbers of people in a geographic area using a system called Hyper-Reach since 2004. It was most recently used last week to warn residents on East River Road of the flooding threat posed by the Allegheny River.

Hyper-Reach uses the 9-1-1 telephone database as its source of telephone numbers. The system works very well with traditional telephone numbers; however, cellular phones and Internet phones such as Vonage are not included in the 9-1-1 database. Up until now, these customers have been missed in the event an emergency notification message is sent to their home.

In response to the number of people who choose only cellular or Internet for their telephone needs, Hyper-Reach has launched a new sign-up service to the program. Cattaraugus County is the first Hyper-Reach customer to deploy this service in New York State. Sign-up is very simple. Visit the Cattaraugus County Sheriff's Office ([www.sheriff.cattco.org](http://www.sheriff.cattco.org)) or Cattaraugus County ([www.cattco.org](http://www.cattco.org)) website. Once there, you will find a link (Emergency Notification) to the sign-up page. Click on the link, and then fill out the information on the page. You will need the municipality (not the mailing address) where you live, along with the street address, your name and your telephone number.

In the future, the system will call you periodically to remind you that you signed up and ask you to confirm that your information hasn't changed. It will also include the ability to remove or change the information you added to the list.

People who do not have Internet access and want to add a number to the list can call the Sheriff's Office at 716-938-9191, ext. "0", and ask a communications specialist to add your number to the list. Remember, if you have a traditional telephone line, there is no need to complete a sign-up for that number.

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